

The Ultimate Phone System

Business Phone Service with Contact Management

BE MORE PRODUCTIVE WITH DYL

DYL's integrated platform has over 80 features to increase the efficiency and accountability of your sales and service teams. Notes, call history, tasks, appointments, text messages, and faxes—all in one place.



Cloud Phone System

Enterprise Quality

Get top-tier business phone service with unlimited inbound and outbound calls.

E-Fax

Send faxes directly from your desktop and receive incoming faxes to your email.

Interactive Voice Response

Automatically forward your calls to your business after normal business hours, and easily change your schedule for holidays.

Live Office Dashboard

Get a real-time display of your office calls. Transfer calls right from your desktop.

Conferencing

Easily create conference calls with your own staff or outside callers.

Advanced Inbound Call Routing

Route your calls to the right person, every time. After normal business hours, normal business customer calls can go directly to your line/destination.

Call Recording

Record every inbound and outbound call. Perfect for training purposes, E&O, and more.



Text Messaging & Mobile Apps

Text Messaging From Your Desktop

Send and receive texts, photos, and PDFs from your business number.

Work Anywhere, Anytime

Take your office on the go with DYL's iPhone and Android apps. Make calls and send texts from your business number while you are out of the office.



Full Contact Management

Track Everything

Every call, voicemail, and note gets tracked in DYL's contact management system.

Workflows

Automate your follow-up calls, texts, emails, and tasks in a pre-set sequence.

Call Tagging

Tag calls for training purposes, E&O, and more.

Reporting

Get detailed reports on your calling activity emailed to you daily.



Smart Dialer

One-Click Dialing

Use DYL's campaign dialer to call through lists with a single click per call.

Compliant

The DYL dialer is TCPA and DNC (Do Not Call) compliant.